

Litteraturliste til fagpakken

Business Process Management and Innovation

Masteruddannelsen i it

- Snabe, J., Rosenberg, A., Møller, C., & Scavillo, M. (2009). Business process management: the SAP roadmap. SAP Press (Galileo Press).
- Brocke J.v., Rosemann, M. (2010). Handbook on Business Process Management, Volume 1+2, Springer (available online at the library).
- Gray, D. E. (2009). Doing research in the real world. Sage Publications Ltd. (2.nd. Edition).

Der kommer en samlet aftale med boghandlen.